



MARYLAND MEDICAID PHARMACY PROGRAM

No. 137
October 24, 2013

ADVISORY

*In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Department of Health and Mental Hygiene's (DHMH) Maryland Medicaid Pharmacy Program (MMPP) has developed the **Maryland Medicaid Pharmacy Program Advisory**. To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations. It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via DHMH, please contact the MMPP representative at 410-767-1455.*

Extended Outage of the Pharmacy Point of Sale (POS) Claims Processing System

There will be an extended outage of the POS claims processing system in order to complete the necessary hardware and software upgrades. The outage will start at 12:00 midnight EST on Saturday, 11/02 and will end at 7:00 am EST Sunday 11/03. The system will return for normal operations at that time.

This outage will affect the Maryland Medicaid program, the Kidney Disease program, the Breast & Cervical Cancer Diagnosis & Treatment program and the Maryland AIDS Drug Assistance program (MADAP).

If you have any questions or concerns regarding the outage, please contact Xerox Services, LLC by e-mail at <Provider.Relations@xerox.com>.